Commonwealth of Massachusetts <u>Executive Office of Health and Human Services</u>



Health Information Technology Council October Update

October 6, 2014



Agenda



Today's Agenda:

- 1. Meeting Minutes approval [5 min]
- 2. Operations Update [20 min] Darrel Harmer
 - HIway Participation and Use Update
 - HIway Release Schedule Update
 - Communications and Outreach Update
 - HISP-HISP Update
- 3. Follow up on Consent
- 4. Update on Query & Retrieve Pilots [30]
- 5. Wrap up [5 min]





Discussion Item 2: HIway Operations Update

- HIway Participation and Use Update
- HIway Release Schedule Update
- Communications and Outreach Update
- Funds and Collections Update
- HISP-HISP Update



HIway Operations Update



September Participation Activity

13 New Participation Agreements completed in September:

- Alpha-Omega Medical Care
- Care At Hand, Inc.
- Charlton Family Practice
- Franciscan Children's Hospital
- Mystick Women's Health
- New England Baptist Hospital
- Pediatric Physicians Organization at Children's, LLC.

- Primary Care Specialists, Inc.
- Riverbend Medical Group
- Stafford Pediatric Associates, P.C.
- Shrewsbury OB-GYN, P.C.
- South Cove Community Health Center
- VNA of Eastern Mass. Inc.

Current Total = 237* Mass HIway Organizations

^{*}Total adjusted to reflect 1 additional organization previously listed but not counted.



HIway Operations Update



September Connection Activity

6 New Organizations Connected in September:

- Bayada Home Health
- Carewell Dental, P.C.
- Charlton Optical
- Lisa Kralian, O.D.
- Mass Ave Dental, LLC.
- Prime Medical Associates

Current Total = 175 Mass HIway Connections

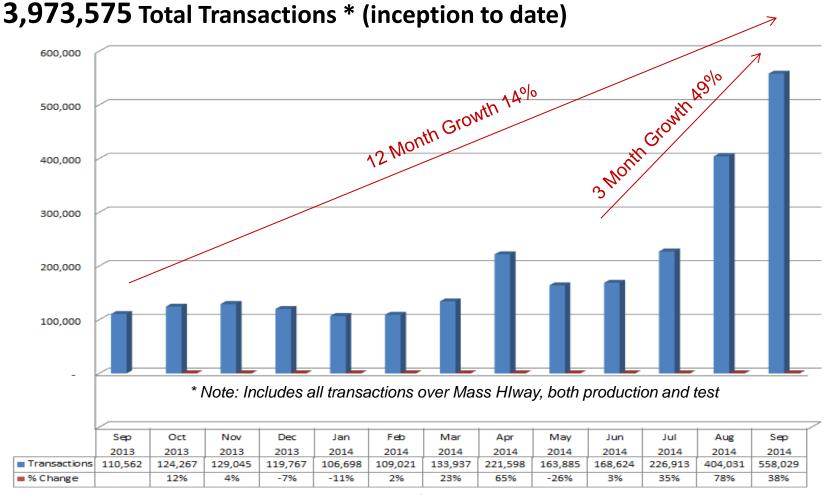


HIway Operations Update



13 Month Hiway Transaction Activity

558,029 Transactions * exchanged during September (317,353 in production)





Mass HIway Use Analysis



September Hiway Production Transaction Analysis

| | September | |
|---------------------------------|--------------|--|
| Information Trading Pairs | Transactions | |
| Provider to Quality Data Center | 108,663 | |
| Provider to Provider | 108,577 | |
| Provider to Public Health | 93,113 | |
| Provider to Payer | 6,999 | |

What we can deduce about HIway Use from Transaction Logs:

- From Provider To Provider Assume Transition of Care
- From Provider To Public Health (and visa versa) Assume Public Health Reporting
- From Provider To Quality Data Center Assume Quality Reporting
- From Provider To Payer (and visa versa) Assume Care/Case Management, Chart Review, HEDIS Reporting

Note: Mass HIway is like the U.S. Postal Service and cannot access the contents of transaction sent from a message sender to a message recipient



Progress Relative to SFY'15 Targets



Progress Relative to SFY '15 Targets

| | | | | Status As of Sep 30 2014 | | | FY 2015 Targets | |
|--------------|------------|-------------------------------------|----------|--------------------------|------------|------------|-----------------|------------|
| | | | | New in | | | | |
| | | | Universe | Production | Total # in | % In | # | % In |
| Tier | Sub-tier | SubTier | (est) | Last Month | Production | Production | Production | production |
| Tier 1 | 1a | Large Hospitals | 14 | 0 | 4 | 29% | 9 | 64% |
| | 1Ь | Health Plans | 9 | 0 | 1 | 11% | 3 | 33% |
| | 1c | Multi-entity HIE | 5 | 0 | 0 | 0% | TBD | TBD |
| | 1d | Commercial Imaging Centers & Labs | TBD | 0 | 0 | TBD | 2 | TBD |
| Tier 2 | 2a | Small Hospitals | 37 | 0 | 12 | 32% | 30 | 81% |
| | 2Ь | Large ambulatory practices (50+) | 11 | 0 | 1 | 9% | 5 | 45% |
| | 2c | Large LTCs | 8 | 0 | 0 | 0% | 4 | 50% |
| | 2d | ASCs | 63 | 0 | 0 | 0% | 4 | 6% |
| | 2e | Ambulance/Emergency Response | 39 | 0 | 0 | 0% | 5 | 13% |
| | 2f | Business Associate Affilliates | 5 | 0 | 1 | 20% | 3 | 60% |
| | 2g | Local government, publichealth | TBD | 0 | 1 | TBD | TBD | TBD |
| | 2h | Non Profit Affiliates | TBD | 0 | 0 | TBD | TBD | TBD |
| Tier 3 | 3a | Small LTC | 310 | 0 | 1 | 0% | 12 | 4% |
| | 3Ь | Large behavioral health | 10 | 0 | 0 | 0% | 3 | 30% |
| | 3с | Large home health | 15 | 0 | 1 | 7% | 5 | 33% |
| | 3d | Large FQHCs (10-49) | 10 | 0 | 3 | 30% | 9 | 90% |
| | 3е | Medium ambulatory practices (10-49) | 365 | 0 | 1 | 0% | 15 | 4% |
| Tier 4 | 4a | Small behavioral health | 90 | 0 | 0 | 0% | 17 | 19% |
| | 4 b | Small home health | 134 | 0 | 3 | 2% | 10 | 7% |
| | 4c | Small FQHCs | 29 | 0 | 0 | 0% | 5 | 17% |
| | 4d | Small ambulatory practices (3-9) | 1595 | 0 | 1 | 0% | 80 | 5% |
| Tier 5 | 5a | Small ambulatory practices (1-2) | 4010 | 0 | 2 | 0% | 200 | 5% |
| Grand | Total | | 6759 | 0 | 32 | 0% | 421 | 6% |



HIway Release Schedule



Mass Hiway 2014 Development Timeline

| Activity | Target date |
|--|------------------------------|
| Opioid Treatment Program Node Go-Live | Complete |
| Cancer Registry Node Go-Live | Complete |
| Webmail Upgrade Go-Live (CCDA Editor, shared folders to support SEE application) | Complete |
| Meditech XDR Solution Go-Live (enables providers to send/receive Direct messages from their Meditech EHR) | Complete |
| HISP to HISP Solution Go-Live (see detailed slide by vendor) | Complete |
| Healthcare Provider Portal R1 (Provider Directory Bulk Load & Cert Mgmt.) | Complete |
| Healthcare Provider Portal R2 (Enrollment self-service & PD and cert mgmt. enhancements) Additional releases | October 2014 thru 2015 Q1 |
| eReferral Phase 1 Node Go-Live (enables bi-directional communication on health related targets given from HPOs to CBOs such as YMCA, Tobacco quit lines, etc.) Release 1 (SFTP) | Complete Complete |
| Childhood Lead Paint Poison Prevention Program (CLPPP) Node Go-Live | Complete |
| Relationship Listing Service R2 (Web service access, eMPI tuning, Provider Notifications, etc.) | Complete |
| Children's Behavioral Health Initiative (CBHI) Go LiveOn-boarding – Phase 1 | December 2014 March 2015 |



Communications & Outreach



All current customers contacted as part of reengagement campaign

Webinar: Operationalizing Opt-In – Hosted September 11 77 Attendees

Mass Hiway Participant Digest – Sent September 17

Will be sent monthly

To include important updates, changes, notices to customers

Next Webinar: Effective and Proper Use of the Mass Hlway Provider Directory

October 9th from 12:00 to 1:00

Over 80 registered

New website to be launched mid October



HISP to HISP Connectivity



| | Connection Progress | | | | | | |
|-----------------|---------------------|-----------------------------|--|-------------------------|-------------------------|--|--|
| HISP Vendor | Kickoff | CICKOTT CONDOCRAING LESTING | | HIway Prod Readiness | Live/Target Date * | | |
| SES (eLINC) | | | | | May 2014 | | |
| Alere | | | | | June 2014 | | |
| ADS/ DataMotion | | | | | July 2014 | | |
| Inpriva | | | | | Aug 2014 | | |
| Surescripts | | | | | Sep Oct 2014 | | |
| eClinicalWorks | | | | | Sep Oct 2014 | | |
| McKesson | | | | | Sep Oct 2014 | | |
| Aprima | | | | | Sep Oct 2014 | | |
| Medfx | | | | | Q4 2014 | | |
| NexJ | | | | | Q4 2014 | | |
| athenahealth | | | | | Q4 2014 | | |
| AllScripts | | | | | Q4 2014 | | |
| ClaimTrak | | | | | Q4 2014 | | |





Discussion Item 3: Follow up on Consent



Follow up on Consent



<u>Atrius Health</u> has obtained around 13,000 consent forms that are ready for processing – looking at the process and time lags now to see how to improve

<u>Beth Israel Deaconess</u> is finding some patient confusion – They are redoing the consent form and re-educating registration clerks in the pilot sites

<u>Partners Healthcare</u> does not yet have consent figures to share but has shared patient educational material in Spanish! Thank you! This will be posted to Mass HIway website and distributed

Mass HIway continues to receive patient responses via email and phone and these are very positive – There is some confusion about how to submit consent

"Open mic" for Consent Pilot participants



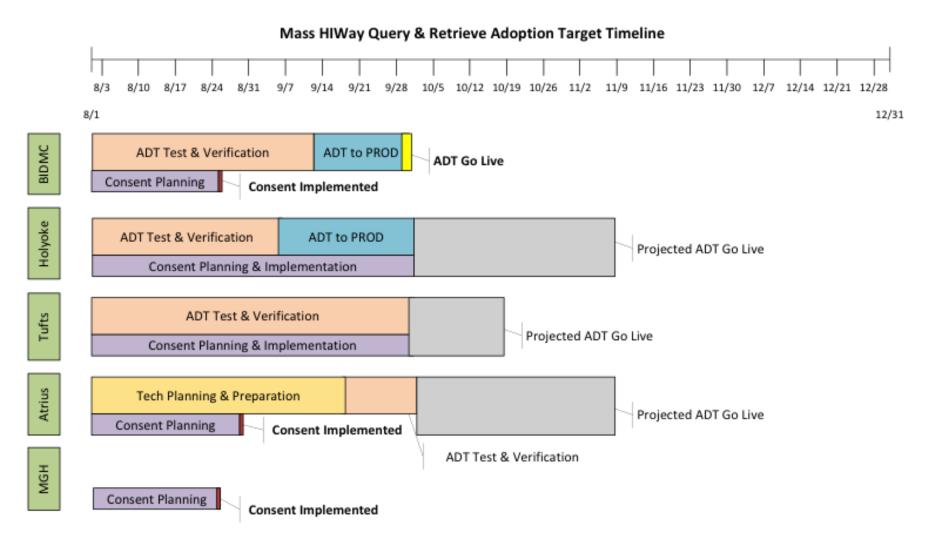


Discussion Item 4: Update on Query & Retrieve Pilots



Query & Retrieve Dashboard







Query & Retrieve Update



BIDMC – LIVE & TRANSACTING

- 7,969 ADT records sent in 42 batches from 9/29 through today
- Will continue to send in batches from the 4 sites
- Adding 2 additional sites in the coming weeks

Holyoke

Production ready, reevaluating consent process prior to sending ADTs with "Y"

Atrius

Actively testing, expect 4-6 weeks to process consent before transmitting

Tufts

Production ready, finalizing onboarding steps with Mass HIway to go live

Next Meeting: Thursday October 9th

- Reviewing final onboarding procedure
- Discuss next steps in EMPI management and data governance





Discussion Item 6: Wrap Up



HIT Council meeting schedule



HIT Council 2014 Meeting Schedule*:

- October 6
- November 3
- December 8

2015 Meeting Schedule:

- No meeting scheduled in January 2015
- February 2
- March 2
- April 6
- May 4
- June 1
- July 6
- August 3
- September 14 (1st Monday of September is Labor Day)
- October 5
- November 2
- December 7

^{*}All meetings to be held from 3:30-5:00 pm at One Ashburton Place, 21st floor, Boston, unless otherwise noted